Refund and Cancellation Policy

www.grace-abounds.org

This policy explains how gifts, recurring gifts, and cancellations work for donations made through www.grace-abounds.org to Grace Abounds Biblical Counseling, Inc. ("GABC"). Effective date: November 18, 2026.

About Our Gifts

All gifts to GABC are charitable donations. Some are recommended donations for counseling services and others are general donations. No physical products are sold or shipped. Gifts are processed through Givebutter, our third-party donation platform.

Refund Policy

- Gifts are non-refundable, except in the case of an error (for example, a duplicate charge or an incorrect amount) or an unauthorized charge.
- If you believe an error or unauthorized charge occurred, please contact us as soon as possible at mike@grace-abounds.org or (704) 213-9890, with your name, the date and amount of the gift, and the email used. We will review it promptly and, where an error or unauthorized charge is confirmed, issue a refund to your original payment method.
- Refunds are typically processed through Givebutter and may take several business days to appear on your statement.

Recurring Gifts and Cancellation

If you set up a recurring (for example, monthly) gift, it will continue until you cancel it. You may cancel at any time:

- Online: use the link in your Givebutter receipt email to manage or cancel your recurring gift.
- By contacting us: email mike@grace-abounds.org or call (704) 213-9890, and we will help you cancel.

Canceling stops future charges. It does not refund gifts already made. To avoid a charge on your next scheduled date, please cancel before that date.

Counseling-Related Gifts

Recommended donations for counseling are voluntary gifts and follow the same refund and cancellation terms above.

Receipts

You will receive an email receipt for each gift. If you did not receive one, or need a year-end giving statement, please contact us.

Contact Us

Grace Abounds Biblical Counseling, Inc., 20010 Chartown Drive, Cornelius, NC 28031 · (704) 213-9890 · mike@grace-abounds.org